RoxWater Update



NEWSLETTER | DECEMBER 2022

A Message from the GM

To Our Valued Customers,

Happy New Year to all! I hope everyone had time to relax and spend time with family and friends over the past holiday season. This is my annual year in review message.

I'll tackle the biggest project first – construction of the new transmission main in Rampart Range Road. I know this project has been inconvenient for everyone, and it certainly hasn't been without its hiccups. I've heard rumors this project serves Sterling Ranch, which is not true. The old transmission main was constructed in the early 1970s and was too small to meet the community's water needs, especially for fire suppression. Replacing it was critical to meeting your water needs. We apologize for the inconvenience and thank you all for your patience.

Every year we clean and inspect one-third of the District's sewer system. We closely review the inspections and schedule repairs. In 2021 we inspected the sewer system in the Roxborough Park neighborhood, and you may notice crews working to install cast-in-place liners in the sewers with deficiencies. Taking the proactive step to install structural liners in these sewers extends their useful life and avoids costly excavations to remove and replace. There may be short-term, localized traffic control over the next few months while this work continues. This year other parts of the system were inspected, and we will repeat the same process of repairs as needed.

In 2022 the Roxborough community turned 50, which means the water and sewer infrastructure is also 50 years old. We have worked hard to identify the most critical facilities to ensure continuity of service and are carefully planning for replacement or rehabilitation. The District's existing debt service mill levy (2.0 mills) will expire in 2025 when the bonds for the sewer regionalization project are paid. Extending that small mill levy to fund aging infrastructure projects would allow the District to complete these necessary repairs without impacting rates.

From everyone at Roxborough Water and Sanitation District, we wish you all a safe and healthy New Year.





Garden in a Box Coming in March



In 2023, Roxborough Water & Sanitation District is again partnering with Resource Central to offer lowwater-garden kits to help you cut back on water usage on your yard. The water-saving "Garden in a Box" 2023 collection will soon be up for viewing on the Resource Central! Then you can purchase one in March. Thirsty to learn what's going to be available? Then sign up today to be the first to know by visiting: ResourceCentral.org/Gardens.

Winter Tree and Landscape Watering

If temperatures are above 40 degrees and there's no snow on the ground, watering trees can even protect them from diseases and branch dieback.

You will want to water slowly, dispersing the flow of water to get the water deep down to the trees roots. According to the experts at CSU, deep watering trees to a depth of 12" inches below the soil surface is preferred. Saturate the soil around the tree within



the "dripline" (the outer edges of the tree's branches) to disperse water down toward the roots.

For evergreens, water 3'-5' beyond the dripline on all sides of the tree. They also recommend to not dig holes in the ground in an effort to water deeply. To do so can dry out tree roots even more. A soil needle/deep root feeder attached to a hose is acceptable to insert into the ground if your soil is not too hard and compact.

Sign up for ACH



Sign up for free Automatic Clearing House Payment Authorization (ACH) and save time, mailing costs and money through the benefits of automatic payment withdrawal from your checking account. Your payment will automatically post to your RWSD account on its due date and a withdrawal will be directed

to the checking account you provide with the enrollment. And it's easy to enroll. Simply fill out the form on the website and send it to RWSD along with a voided check. Then watch for "Bank Draft" to appear on your billing statement to ensure your enrollment is in effect. It's that simple. Enroll today.



Don't Use Doxo. com To Pay Your **Water Bill**

Often when residents google Roxborough Water to pay their water bill, one of the first URL that displays is

https://www.doxo.com/ info/roxborough-watersanitaion-co

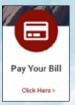
DOXO.com inappropriately uses Roxborough Water's name in on-line solicitations that result in residents being duped into believing they are paying Roxborough Water directly for their water bill.

Do not use DOXO.com to pay your water bill.

Roxborough Water has no relationship with DOXO, and no ability to track payments made through DOXO.com.

Roxborough Water has a secure on-line bill paying service, this service is Point & Pav.

To access Point & Pay to pay your water bill, go to roxwater. org and select the "Pay your Bill" button.

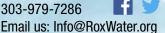


Roxborough Water & Sanitation District

A Water Efficient Community

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For billing questions call

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