

**General Manager's Report
Roxborough Water and Sanitation District
March 17, 2021**

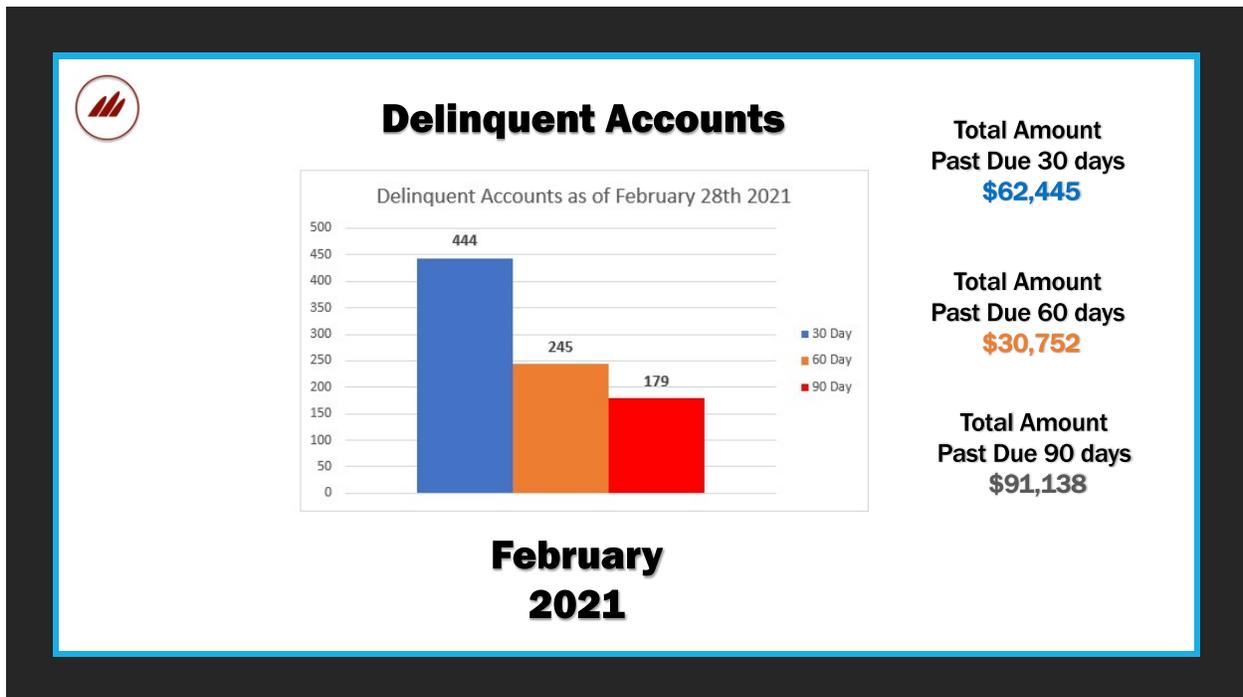
Information Only

Cyberattack:

- The independent cyber security assessment through the Colorado Special District Property & Liability Pool is progressing well. Browns Hill has been extremely helpful in compiling the information necessary for the assessment.
- On March 4 we received an alert from the Cybersecurity & Infrastructure Security Agency (CISA) that vulnerabilities had been identified in on-site Microsoft Exchange servers that can be exploited by threat actors. In response, Browns Hill restored the District's Exchange server with a backup from Feb. 26 and applied patches to address the vulnerabilities. Regular scans are being run to ensure the server has not been compromised, and Browns Hill is working on a proposal to move the District's e-mail server to the Cloud.

Past Due Accounts:

- February delinquent accounts looking much better thanks to Cindy's hard work contacting people and getting them to pay at least something and commit to a plan.
- We have \$91,138 in total accounts 90 days or more past due, compared with \$140,306 in January.
- We need to continue to watch this closely because the amount 30-60 days past due has increased since the January report.



Dominion Water and Sanitation District/Sterling Ranch:

- Day-to-day operations going well.
- We provided Dominion with a detailed list of actions needed to complete the transfer of all wastewater operations effective April 1, 2021.
- RWSD has received a proposed price to line the O-Line manholes and pipe and have put together a summary for Dominion since they will be responsible for all costs. Dominion is prepared to fund the lining of the manholes immediately but did not budget to line the pipeline this year. RWSD has been clear that we are proceeding with lining of the pipeline to protect our critical infrastructure, and Dominion will be expected to reimburse RWSD for the cost, plus a project management fee and interest.
- We have reached agreement with Dominion to get all other amounts due RWSD paid up to date.

Ravenna:

- Nothing to report.

2021 General Assembly:

- Thus far 410 bills have been introduced. The following bills are most relevant to RWSD:
- HB21-1105 would create a low-income utility assistance fund with voluntary contributions on water bills. Amendments will be proposed to (1) ensure the program is voluntary; (2) ensure funding is for water utility customers; and (3) clarify that each water utility is able to set its own eligibility requirements.
- SB21-034 would create a State enterprise fund to administer a fee-based water resources financing program. All water utilities would be required to assess a fee of \$0.25/1,000 gallons used above 4,000 gallons per month.
- SB21-176 regarding Workplace Discrimination contains several provisions of concern such as including independent contractors in the definition of "Employee," allowing claims to go directly to court without first filing a complaint with the Colorado Civil Rights Division, and other vague and broad requirements.
- Numerous bills related to wildfire mitigation, firefighting, and prevention.

Public Outreach:

- Blog post on the cyber security breach at a water utility in Florida and the steps RWSD has taken to ensure we are not vulnerable to a similar breach.
- Blog post on staff's recommendation related to 2021 Rates and Charges.
- We will update the detailed explanation of Rates and Charges on the website to reflect the Board's action today.
- On March 9 I was named to Colorado's Water Equity Task Force that will consist of 20 people from around the State. A press release that includes all the Task Force member's names will be released soon.