Stay Informed

Visit www.RoxWater.org/registration and enter your contact information so we can inform you about any water-related advisories, even if you’re not at home. The form is easily accessible through our website’s home page, just click on the “Register Email” box.

Auto Pay-It

Sign up for free Automatic Clearing House Payment Authorization (ACH) and save time, mailing costs and money through the benefits of automatic payment. Your payment will automatically post to your RWSD account on its due date and a withdrawal will be directed to the checking account you provide with the enrollment. Simply fill out the form on the website and send it to RWSD along with a voided check. Then watch for “Bank Draft” to appear on your billing statement. Enroll today.

Upcoming Home Plumbing Repairs?

Sometimes you need to have your water completely turned off at the District’s meter pit. It’s important to know that we do require a minimum of 24-hours’ notice to shut-off your water.
Pressure Fluctuations

Pressure fluctuations are common in public water systems, and the Roxborough Water and Sanitation District (District) system is no exception. These fluctuations are largely unpredictable and surprisingly troublesome. Too much water pressure can cause malfunctions in appliances, toilets, sprinkler systems and hot water heaters - and potentially permanent damage to the home’s water system.

To mitigate harmful changes in water pressure, residences in the District are required to have a pressure reducing valve or PRV. The PRV is typically installed on a home’s incoming water line, before the water meter. The PRV helps stabilize the incoming water pressure coming into the home to a fixed level. Because this valve protects plumbing fixtures and appliances from water fluctuations, homeowners should verify the installation and proper function of the PRV periodically and consult a licensed plumber if you have questions.

Past Due Notices

We want to thank you for paying your bills on time. Also please note that beginning in January 2020, customers who are past due on their payments will no longer receive orange postings on their doors reminding them to pay. Instead, they will receive an email notifying them of the pay-by date and amount to pay to avoid their water being shut off.

Always Call 811 Before You Dig

To protect yourself and others from unintentionally hitting underground utility lines call 811 before you dig. There are miles of buried utilities just beneath the surface that are vital to everyday living like water, electricity and natural gas. Any work you plan to do in your yard requires a call to 811 to locate utility lines. Call 811 a few days before you dig to prevent unintended consequences such as injury to you or your family, liability for fines and repair costs for any damage to utilities you cause, and utility service outages to the entire neighborhood.

Toilet Leaks Are Costly

Toilets account for the largest number of indoor leaks. An undetected toilet leak could waste as much as 5-gallons of water per minute. To test for a leak, drop a little food coloring into the tank. DO NOT FLUSH. Wait for about 10 minutes. If the food coloring appears in the toilet bowl, your toilet has a leak. It is probably located in or around the plunger ball or flapper valve at the bottom of the tank. These leaks are easy to fix with parts from your hardware or home store.

Barb’s Blog

Want to learn more about your water and wastewater? Want to know what happens behind the scenes? It’s easy and you can submit your own questions. General Manager, Barbara Biggs, is excited to share and hear your comments. Visit RoxWater.org and click on “Barb’s Blog” to learn more.

For billing questions call 303-381-4960

Roxborough Water & Sanitation District
A Water Efficient Community

6222 N. Roxborough Park Rd.
Littleton, CO 80125
303-979-7286
Email us: Info@RoxWater.org

Always Call Before You Dig

For illustrative purposes only, your PRV may be located in a different position.